

特定商取引法に基づく表記

Sales method	<p>Our company is Roadlive Co., Ltd., based in Yokohama, Japan.</p> <p>We have mainly two types of sales methods: live sales on Facebook and sales through our dedicated website.</p> <p>The shop name for both is Grancha Second Company Roadlive.</p> <p>Our products are sourced from Japan's specialized second-hand goods market. In Japan, when selling used items, it is necessary to obtain a license called a second-hand dealer permit, and our company holds this license, so we guarantee that our products are 100% genuine.</p> <p>Second-hand dealer permit number: No. 451360023077, Kanagawa Prefectural Public Safety Commission</p>
Name of seller (company name)	RoadLive Co., Ltd.
Representative	Representative Director Masanao Ueno
Location	1-1-4 Akebonocho, Naka Ward, Yokohama City, Kanagawa Prefecture
Contact Us	Please contact us by changing ★ to @ in info★roadlive.co.jp.
Sales price	The prices are explained and listed for each product. All prices are communicated as tax included.
Money that the customer incurs other than the selling price	<p>International shipping costs (explained at the time of purchase as they vary by country)</p> <p>Customs duties and taxes in accordance with each country</p>
Payment Method	In addition to PayPal and Wise, various payment methods set by Shopify are available. For domestic payments, bank transfers are also possible.
How to Purchase Products	In the case of a live event, please inform the streamer of your intent to purchase in the comments. For dedicated websites, follow the purchasing methods set by the site.
Operating Environment	The operating environment and compatible devices vary depending on the application. Before downloading, please be sure to check the operating environment and compatible devices on each application's detail page.
Returns & Cancellations	In order to prevent substitution with counterfeit products, we basically do not accept returns or exchanges. However, please rest assured that we will accept returns if our mistake is acknowledged.

Other notes	<p>The size is measured by our company, so there may be slight discrepancies. We will inform you of scratches or stains as much as possible through live viewing and photos, but since this is a second-hand item, please refrain from purchasing if you are seeking perfection. In recent years, scam messages impersonating our company have been occurring. Please make sure that the message is definitely from our company before making any payment. Also, we do not provide any compensation for damages caused by scams, so please take responsible actions yourself.</p>
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